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MEMORANDUM

TO: Jessica Serbantes
Communications Division Supervisor

Savannah Younger
Communications Operator

FROM: D. F. Adams, Chief of Police
Department of Public Safety

DATE: September 11th, 2007

SUBJECT: **LETTER OF APPRECIATION**

Attached is an emailed letter of appreciation from Ptl. Jessica Cervantes. In her letter Ptl. Cervantes commends each of you for actions on September 6th, 2007 during theft in progress which involved a foot a vehicle chase.

I too want to thank you for a job well done and to Officer Cervantes for her leadership in recognizing and appreciating good performance.

Chief:

There are always many gripes and complaints between the Dispatchers and Patrol Officers. A fight that probably goes on at every Police Agency. There is very rarely enough words of appreciation when a good job is done. I took these few minutes to tell you what a Great job these two dispatchers did. On Thursday, September 6, 2007 I was dispatched to a theft call by Dispatcher Savannah Younger. During the time I was taking the report, I immediately had to initiate a Foot and Vehicle Pursuit with the Theft Suspect. Dispatcher Savannah Younger and Dispatch Supervisor Jessica Serbantes did an excellent job in understanding my radio traffic through a pursuit that keep my voice winded and I'm sure was difficult to understand me. They were well informed of my location and my situation through every step of this Pursuit. These two dispatchers made sure that I had enough cover officers and were well informed of my location, my status and my situation. As far as I'm concerned those two ladies were running along beside me in this pursuit. It was nice to work with two dispatchers that remained calm, professional and had my safety and the safety of the assisting Officers on their mind through this stressful situation. A job that I thought deserved some appreciation and thanks from one of us in the Patrol Division

Excellent Job Ladies!!

Officer Jessica Cervantes