

## SUMMARY SHEET

POLICY: G.1.2 Public Complaints and Hearings

PROCEDURES: G.1.2.1 Public Complaints and Hearings

SOURCE: GB(LOCAL)

Local policy BG is moved without change to this new policy. The procedure provides references to resources for guidance on various issues involving public complaints and hearings.

# PROPOSED POLICY

## **G.1.2 (Policy) Public Complaints and Hearings**

Responsible Department: Associate Vice Chancellor of Communications, Legal Services

Board Adoption:

Last Board Action:

GB  
(LOCAL)

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The Board understands that it is reasonable and expected that persons from time to time will have complaints. The Board shall develop procedures for persons to make complaints known and seek resolution through administrative channels. Such procedures shall detail appeal rights and procedures for appealing complaints to the Board.

Procedure G.1.2.1 Public Complaints and Hearings

*Legal Reference - TACC Policy Reference Manual*  
GB(LEGAL) - Public Complaints and Hearings

**PROCEDURE**  
**(Information only)**

**G.1.2.1 (Procedure) Public Complaints and Hearings**

Responsible Department: Associate Vice Chancellor of Communications, Legal Services

Based on Board Policy: G.1.2 - Public Complaints and Hearings

Approved:

Last Amended:

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For guidance on public complaints and hearings, see B.x, B.x.x, D.3.3, and D.3.3.1.

# CURRENT POLICY

*As moved to Policy G.1.2*

Alamo Community College District

PUBLIC COMPLAINTS AND HEARINGS

GB  
(LOCAL)

G.1.2

The Board understands that it is reasonable and expected that persons from time to time will have complaints. The Board shall develop procedures for persons to make complaints known and seek resolution through administrative channels. Such procedures shall detail appeal rights and procedures for appealing complaints to the Board.