



ALAMO
COLLEGES

PALO ALTO COLLEGE

PC Trouble Sheet

Name: _____ **Email:** _____

Affiliation: (Circle One) **PAC / SPC / NVC / NLC / SAC / DIST**

Position: _____

Do you wish to receive email notices of future clinics? Yes / No

PC Model and Specs (describe what you know about the PC, including age, manufacturer, RAM, Hard Disk size, and operating system)

Describe the Problem (describe the problem, what you were doing when the malfunction occurred, and what steps if any have been taken to fix the problem)

Diagnosis and Actions Taken (for the technician)

Technician Name: _____ **Date:** _____

Instructor's Name: _____

Comments/Feedback – How was your experience? How can we improve?



ALAMO
COLLEGES

PALO ALTO COLLEGE

GENERAL RELEASE

STATE OF TEXAS §
COUNTY OF BEXAR § KNOW ALL BY THESE PRESENTS:

IN CONSIDERATION OF BEING PERMITTED TO PARTICIPATE IN AND/OR ENTER ONTO ANY ALAMO COMMUNITY COLLEGE DISTRICT CAMPUS AND/OR ANY OFF-CAMPUS PROPERTY IN WHICH ALAMO COMMUNITY COLLEGE DISTRICT HOLDS ANY ACTIVITY, TRAINING, OR OTHER EVENT, I VOLUNTARILY AND KNOWINGLY SIGN THIS RELEASE AND INDEMNITY AGREEMENT WITH THE CLEAR INTENTION OF GIVING UP THE RIGHTS AND OBLIGATIONS LISTED IN THIS RELEASE. As a voluntary participant in the free computer troubleshooting and technical support by students and instructors of Palo Alto College's CompTIA A+ Computer Certification Training Program at the Advanced Technology Center, 312 Clarence Tinker Drive, I, _____, voluntarily and knowingly sign this release and indemnity agreement with the clear intention of giving up the rights and obligations listed in this Release. It is intended that the Alamo Community College District, its Board of Trustees, Officers, Employees, Representatives, Agents or others acting on behalf of the Alamo Community College District not be liable for any damage to the personal computer or laptop computer that I have brought for inspection, troubleshooting advice, advice on virus protection, and/or Open Source and Freeware applications. Further, it is intended that the Alamo Community College District, its Board of Trustees, Officers, Employees, Representatives, Agents or others acting on behalf of the Alamo Community College District not be liable for any injury or harm that may happen to me or others under my control, including minor children, throughout this event and while traveling to and from this event.

BY SIGNING THIS, I RELEASE, WAIVE, DISCHARGE, AND AGREE TO INDEMNIFY THE ALAMO COMMUNITY COLLEGE DISTRICT, ITS BOARD OF TRUSTEES, OFFICERS, EMPLOYEES, REPRESENTATIVES, AGENTS OR OTHERS ACTING ON BEHALF OF THE ALAMO COMMUNITY COLLEGE DISTRICT, FROM ANY AND ALL CLAIMS, DEMANDS, ACTIONS, JUDGMENTS AND EXECUTIONS, WHICH I MAY HAVE, OR NOW HAVE OR WILL HAVE, OR WHICH I MAY CLAIM AGAINST THE ALAMO COMMUNITY COLLEGE DISTRICT, ITS BOARD OF TRUSTEES, OFFICERS, EMPLOYEES, REPRESENTATIVES, DIRECTORS, AGENTS OR OTHERS ACTING ON BEHALF OF THE ALAMO COMMUNITY COLLEGE DISTRICT REGARDLESS OF WHETHER THEY INVOLVE PERSONAL INJURY, PROPERTY DAMAGE, ACCIDENTS, ILLNESSES, OR CRIMES (INCLUDING DEATH) SUFFERED OR SUSTAINED BY ME OR OTHERS UNDER MY CONTROL WHILE ON ANY ALAMO COMMUNITY COLLEGE DISTRICT CAMPUS AND/OR OFF-CAMPUS PROPERTY, INCLUDING THOSE CAUSED BY ANY ALLEGED ACTS OF NEGLIGENCE BY THE ALAMO COMMUNITY COLLEGE DISTRICT, ITS BOARD OF TRUSTEES, OFFICERS, EMPLOYEES, REPRESENTATIVES, DIRECTORS, AGENTS OR OTHERS ACTING ON BEHALF OF THE ALAMO COMMUNITY COLLEGE DISTRICT.

I have read this Release and I fully understand the terms. I understand that I am giving up substantial rights, including my right to sue. I acknowledge that I am signing the agreement freely and voluntarily and by signing, I agree to a complete and unconditional release of all liability to the greatest extent allowed by law.

Printed Name _____ Date _____
Signature

WITNESS

Printed Name and Title _____ Date _____
Signature