

Telecomm Technology Level I Certificate (3574)

This certificate program is designed to prepare students for employment as Help Desk Techs, Service Technicians, Telecomm Specialists, and Account Managers within the wireless industry. Communication, Human Relation, and technical skills and knowledge are the focus of this course of study.

First Semester – 15 Hours

HRPO	1311	Human Relations	3
SPCH	1318	Interpersonal Communications	3
EECT	1303	Introduction to Telecommunications	3
POFT	1329	Beginning Keyboarding	3
BUSI	1301	Introduction to Business	3

Second Semester – 15 Hours

MRKG	1301	Customer Relations	3
BUSI	1311	Principles of Salesmanship	3
EECT	1300*	Technical Customer Service	3
RTVB	1317	Survey of Electronic Media	3
EECT	2337	Wireless Telephony Systems	3

* Capstone Course

Total Hours

30