

Palo Alto College

Help when you need it: 24 hours a day! That's



Free Online Tutoring: Anywhere, Anytime

Math ▪ *Bilingual Math* ▪ *Introductory Anatomy & Physiology* ▪
Biology ▪ *Chemistry* ▪ *Organic Chemistry* ▪ *Physics*
Economics ▪ *Finance* ▪ *Accounting* ▪ *Statistics* ▪ *Spanish* ▪ *Writing*

With SMARTHINKING, you can

- **Connect With an e-structor** and interact with a live tutor.
- **Submit your Writing** for any class to our Online Writing Lab.
- **Submit a Question** and receive a reply from a tutor.



Follow these steps to get started:

- Log onto your **PALS** account
- Go to **My Courses**.
- Click the **SMARTHINKING icon** (left side) to go to your SMARTHINKING homepage.
- Follow the dropdown instructions next to the icons to connect with a live tutor, submit an essay for review, or submit a question.
- A detailed SMARTHINKING Student Handbook is available in the revolving marquee at the bottom of your SMARTHINKING homepage
- Your tutoring sessions will be saved in your archive.
- There is a practice whiteboard at the bottom of the homepage.
- Need help? E-mail Customer Support at support@smarthinking.com or call (888) 430-7429 ext. 1

Technology Requirements

- **OS:** Windows 98 +, Mac OS9 +
- **Browser:** Windows: Netscape 6 +, Internet Explorer 5.01 +, Firefox 1.0.4+.
Apple Mac: Internet Explorer 5.1+, Safari 1.2+, Firefox 1.0.4+
- **Connection:** 28.8K min. / 56K+ preferred
- **Cookies/Javascript** should be enabled.
- **Popup Blockers?** Disable all popup blockers for www.SMARTHINKING.com

Trouble-shooting tips

- Your browser must be set up to allow cookies and pop-up windows.
- Java must be installed. To install Java, go to <http://www.java.com> and follow the instructions.
- Flash™ 7.0.19+ for Windows or Mac OS X must be installed. To install Flash™, go to <http://www.macromedia.com> and follow the instructions.